

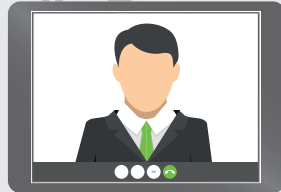
Your Prospect **Viewings Guide**

In this time of uncertainty, we want to be as transparent with our clients as possible. We have created this guide to help you understand what viewings look like at the moment.

First of all you will need to let us know which property you would like to view.



One of our agents will then contact you to arrange a call discussing the property and your needs.



If the property has a video tour we will then send you the virtual tour.



VIDEOTOUR

When conducting a face to face viewing, all our staff will wear PPE and all doors will remain open to minimise risks.



When you arrive (either in person or virtually), the seller or landlord will have vacated the property and cleaned the appropriate parts of the property including door handles.



If you still wish to view the property in person, this is sometimes possible, however we advise you to attend viewings virtually if possible, view our guide to our new video calling system here.

**VIDEOCALLING
GUIDE DOWNLOAD**

Our agents will also be adhering to social distancing guidelines if it is a face to face viewing, maintaining a 2 metre distance throughout the viewing.



Once you have seen the property our agents will answer any questions you have.

Q&A

Once the viewing is over, our agents will clean where necessary



Afterwards your agent will contact you.

If you have any questions, please contact your local agent here www.prospect.co.uk/contact